

# eSuper – Managing Your Account Online



The industry fund for the **people who care**

healthsuper 



Using eSuper is easy!

eSuper is a secure online solution that helps you keep track of your super and pension accounts.

# Manage your Health Super account online

## eSuper gives you the option of:

- checking your account balance
- viewing your beneficiary
- nominating or updating your beneficiary (super accounts only)
- viewing your current insurance details
- viewing and changing your investment choice
- tracking your transaction history and the ability to download this information as data
- monitoring your historic information including previous statements and balances
- accessing your employment history
- accessing educational information to help you manage your finances.

## Pension members also have the option of:

- submitting a request for lump sum withdrawals
- viewing and updating pension details.

## With eSuper you can now make contributions online, as well as:

- obtaining your voluntary contribution BPAY<sup>®</sup> details
- making one-off Electronic Funds Transfer (EFT) voluntary contributions
- view your Direct Debit Authority, including frequency and payment amount.

If you have multiple accounts (for instance a super account and a pension account), you can now view these on a single login.

eSuper also gives super members the option to receive statements and annual reports electronically rather than hard copies mailed.

# Registering for eSuper is easy

To register for eSuper simply follow these steps:

1

## Step one

Select 'Register' on the homepage of healthsuper.com.au, then select the option to register as a Health Super member.



2

## Step two

You will be asked to enter the following details, so have handy your:

- family name
- Health Super member number
- postcode
- date of birth
- email address (if you don't have an email address call us and we'll help you register)
- occupation
- industry
- security question
- security answer.

# 3

## Step three

You will then be immediately sent a registration email, including a password for use when you first login, and details about completing your registration.

# 4

## Step four

Congratulations, you're now registered! Login to eSuper using the password you were given. The first time you login you will be prompted to change your password. Remember to take care when recording your login details.



# *i*

If you need any help with registering for eSuper, please call us on 1800 331 719.

## Do you have more questions? We're here to answer them.

We have people who are ready to take your call and guide you through any issues you may have.

Call us on 1800 331 719

8.30am – 6.00pm, Monday – Friday AEST.

Other ways to get in touch:

Email: [enquire@healthsuper.com.au](mailto:enquire@healthsuper.com.au)

Fax: (03) 9614 8048

Mail: Health Super Pty Ltd, Locked Bag 2900

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Issued by: Health Super Pty Ltd ABN 97 084 162 489  
AFSL No. 246492 Trustee of the Health Super Fund  
ABN 88 293 440 675.

Any advice in this document has been prepared without taking into account your objectives, financial situation or needs. Before acting on this advice you should consider the appropriateness of the advice having regard to your objectives financial situation and needs. You should also obtain and consider a current Member Guide (Product Disclosure Statement) relating to your super interest in the Fund before making any decisions about your super.

