

Client services agreement: How direct debit works and your rights

By making a direct debit request, you are giving Health Super permission to debit amounts (minimum of \$20 per drawing) from your nominated bank account into your Health Super account.

Remember to complete all details to avoid any delays. Health Super must receive your direct debit request form by the last business day of the month prior to your first direct debit.

The direct debit will be made on the seventh day of each month from your nominated bank account. Where the due date falls on a non-business day, Health Super will draw the amount on the next business day (or within the next two business days). Health Super will not change the amount or frequency of the drawing arrangement without your prior written consent.

Health Super reserves the right to cancel your direct debit drawing arrangement with Health Super if three or more drawings are turned unpaid by your nominated financial institution.

You may terminate your Health Super direct debit drawing arrangements at any time. Simply give us written notice of at least 28 business days prior to the due date.

If there is not enough money in your bank account, Health Super will receive a dishonour notice from the ANZ bank. Your financial institution may impose dishonour/honour fees.

If drawings have been made outside your arrangements with Health Super, you should notify us immediately on 1800 331 719.

Remember to tell us if your contact details change or if you decide to change your direct debit arrangements, such as nominated debit amount or bank account details. To change your details, visit the Forms section on our website and download your copy of the Direct debit change form.

Sign and date

I acknowledge that I have read and understood the terms and conditions of the direct debit arrangement outlined in the Client Services Agreement provided to me by Health Super Pty Ltd.

Name

Sign here

X

Date

D	D	M	M	Y	Y	Y	Y
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Other account signatory (if any)

Name

Sign here

X

Date

D	D	M	M	Y	Y	Y	Y
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Do you have any questions?

We have people who are ready to take your call and guide you through any issues you may have. Call us on 1800 331 719 8:30am - 6:00pm AEST Monday to Friday.



Please return this form to:
Health Super Pty Ltd,
Locked bag 2900, Collins St West VIC 8007

Disclaimer

We collect your personal information for purposes detailed in Privacy Statements in Health Super's Member Guide (Product Disclosure Statement). To find out more, read our Privacy Policy on healthsuper.com.au. If you would like a copy, or if you would like to access or update the personal information we hold about you, please contact Health Super's Privacy Officer on 1800 331 719.

Health Super Pty Ltd ABN 97 084 162 489 AFSL 246492 is the Trustee of the Health Super Fund ABN 88 293 440 675 (Health Super).